

# ANDREW BANKS

## CONTACT

**Address :** Overland Park, KS 66221

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## SKILLS

- Microsoft Word
- Microsoft Powerpoint
- Customer Service Management
- Inventory Management
- Recruitment and Training
- Operations
- Team Building and Motivation
- Reporting and Performance Analysis

## PROFESSIONAL SUMMARY

Experienced and reliable professional with multiple years of retail managerial experience. Warehouse and distribution center experience with transferrable skills to any position. Team oriented individual who believes in excellent communication. Skilled in working under pressure and adapting to new environments and challenges to help ensure productivity and efficiency.

## WORK HISTORY

**Machine Operator, 07/2021 to Current**

**Nebraska Furniture Mart Of Kansas City, KS - Kansas City, KS**

- Operated machining equipment safely with team of operators.
- Complied with company and OSHA safety rules and regulations.
- Retrieved customer product picks efficiently under tight time limits.
- Monitored machines during operation to detect malfunction and adjusted machines to eliminate problems.

**Package Handler, 11/2020 to 07/2021**

**FedEx:Ground - Olathe, KS**

- Used hand-held scanners to efficiently and accurately track item movements.
- Assembled, sealed and loaded packages into corresponding trucks in timely manner.
- Removed jams and unblocked conveyor system to maintain flow of goods.
- Followed verbal and written instructions to properly move and ship products.

**Department Supervisor, 10/2018 to 11/2020**

**Hennes & Mauritz - Lee's Summit, MO**

- Managed team of 10-12 employees
- Oversaw various metrics within mens department including conversion rate.
- Rotated garments based on company guidelines and changed mannequins.
- Coached employees on performance and gave proper feedback in the moment
- Planned and led truck shipment shifts weekly.
- Motivated employees to process and complete weekly truck shifts on time.
- Opened and closed business as a solo lead.
- Traveled with company to assist with openings of new stores.

## EDUCATION

**Bachelor of Arts : African And African American Studies, 05/2016**  
**University of Kansas - Lawrence, KS**