

DORIAN GREER

(913) 963-7861

doriangreer.mail@gmail.com

4503 Francis St
Kansas City, KS 66103

[LinkedIn](#)

Objective

Passionate and personable leader with over 8 years of dedicated customer service experience, eager to make a positive difference in the lives of others. Known for providing genuine and attentive client care, fostering a supportive environment for teams, and approaching challenges with a creative mindset. Committed to maintaining a friendly and welcoming workplace that exceeds expectations.

Work Experience

CASHIER, FRONT OF HOUSE

KC Soda Co. | Kansas City, MO | 2022 – 2023

As a cashier at KC Soda Co., I excelled in providing exceptional customer service and ensuring smooth transactions. Key highlights of my responsibilities include:

- Nurtured and maintained relationships with regular customers, ensuring high levels of customer satisfaction and repeat business.
- Demonstrated exceptional customer service skills, resolving customer concerns and inquiries promptly and effectively.
- Proactively identified opportunities for improving customer experiences and implemented targeted strategies accordingly.

RECIPE DEVELOPER, ASSISTANT MANAGER, BARISTA

Fairwave Coffee Collective | Kansas City, MO | 2017 – 2022

As a recipe developer for Fairwave Coffee Collective's seasonal menus across all cafes, I showcased my passion for creativity and dedication to delivering exceptional coffee experiences. My responsibilities in this role included:

- Independently working on recipe development, conceptualizing and crafting innovative coffee recipes for seasonal menus.
- Demonstrating creative problem-solving skills to overcome challenges and meet the brand's high-quality standards.
- Collaborating with cross-functional teams, including baristas and management, to gather feedback and refine recipes.
- Exhibiting self-management and time management skills to meet project deadlines and ensure efficient menu implementation.
- Orchestrated and organized events, such as tastings and community gatherings, to enhance customer engagement.

FREELANCE DIGITAL ILLUSTRATOR

Self Employed | Kansas City, KS | 2018-2022

As a freelance digital illustrator, I have honed my artistic talent and leveraged my expertise to produce captivating and visually appealing illustrations for clients across diverse industries. My ability to create engaging and original artwork has resulted in a strong client base and repeat business.

- My dedication to providing exceptional customer service and personalized attention has fostered enduring relationships with clients, leading to repeat engagements and positive referrals.
- Proficient in managing my own schedule, meeting deadlines, and delivering high-quality artwork in a timely manner.
- Strong interpersonal skills have enabled me to effectively communicate with clients, understanding their vision, and incorporating feedback to ensure their creative vision is brought to life.
- In the world of digital illustration, innovative thinking and creative problem solving is paramount. I thrive on creatively approaching projects, pushing boundaries to create captivating and unique illustrations that exceed clients' expectations.

Education

Blue Valley Northwest High School

High School Diploma , 2010-2014

Overland Park, Kansas

References

Available upon request