



Fenny P. Umotoy

- Has Broca's aphasia (limited speech) but can effectively communicate through writing, email, and chat.
- Highly motivated to work in a supportive and respectful environment.



About Me

Dedicated and hardworking professional with experience in customer service and clerical work. Strong written communication skills, dependable, and adaptable in different work environments. Has aphasia with limited speech but excellent in reading, writing, and performing tasks accurately.



Contact



0969-554-6957

0908-391-7777



umotoyfenny@gmail.com



Blk 18 Lot 26 tanguile

Greenbreeze 1

Langkaan 2 Dasma Cavite



Skills

- Customer Service & Support
- Clerical & Administrative Tasks
- Cashiering & Handling Transactions
- Data Entry & Documentation
- Strong Written Communication
- Patience, Respect, and Teamwork



Language

- English/Tagalog



Education

(1997~2003)

SALAWAG ELEMENTARY SCHOOL

(2003~2007)

PAG-ASA NATIONAL HIGH SCHOOL

2008~2009

TAGUIG CITY UNIVERSITY

Bachelor of Science
in Information

Technology

- Undergraduate



Experience

(July 2009 ~ November 2009)

ENCODER, QUALITY CONTROL

- Bbson Technology
- FGIE Dasmarinas Cavite

(April 2011~October 2011)

SERVICE CREW

- Sonyda Ichiban
- Antel Bldg Ortigas, Pasig City

(October 2011 ~ March 2012)

SERVICE CREW

- Master Siomai
- Antel Bldg Ortigas, Pasig City

(Abril 2012~ March 2013)

MARKETING SALES

- Gerar Enterprises
- #50 Baes road San Gregorio Village
Brgy Don Carlos, Pasay City

(April 13 ~ September 5, 2013)

FRONT END CASHIER

- Sanford Marketing Savemore
Supermarket
- Taft Ave Branch

(April 13 ~ September 24, 2014)

CASHIER

- Value Shop Market Market, Metro
Gaisano S13
- Anabu, Imus Cavite

(November 2020 ~ February 20,2021)

CUSTOMER SERVICES ~ TMOBILE TEX

- Sutherland Global Services
- 12f Philplans Corporate Center 1012
North Triangle Drive, Taguig Manila

(June 14 ~ September 10, 2012)

TECHNICAL SUPPORT ~ ATT U-VERSE

- Surtherland Global Service
- Lot 562 B3 Governor's Drive Poblacion,
Carmona Cavite

(September 14 ~ January 21, 2022)

TECHNICAL SUPPORT ~ ATT U-VERSE

- Alorica Phillipines ~ Makati Manila
- Alphaland Southgate tower L30 Makati
Metro Manila

(March 2, 2022 ~ September 10, 2024)

SALES, DEALER SUPPORT,WIRELESS PORT AGENT

- iQor Phillipines ~ Dasmarinas Site
- 4f SM City Sampaloc 1, Dasmarinas
Cavite