
Kortney (K.C.) Wacker

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PROFESSIONAL SUMMARY

Hands-on Worker.
Efficient General Production Worker.
Trained in advanced safety protocols.
Fast learner and dedicated production professional.
Strong knowledge of safety protocols.
Able to meet and exceed production goals.
Dependable General Production Worker.
Proven expertise in addressing night shift equipment issues.
Solutions-oriented manager.
Managed overnight teams.
Managed safety during night shifts.
Provided solutions on night shift activities.
Achieved timely issue resolution.
Experienced leader.

SKILLS

- Safety training and certifications
 - Safety protocol adherence
 - Quick decision-making under pressure
 - Hands-on equipment troubleshooting
 - Time Management and Efficiency
 - Multi-tasking in fast-paced environments
- Workplace organization (5S methodology)

EDUCATION

High School - 2023

Nashville Community High School - Nashville, IL

WORK HISTORY

General Production Worker - April, 2024 to Present

Nascote Industries Inc - Nashville, IL

- Achieved project initiation early.
- Packed Products efficiently.
- Followed strict safety protocols.
- Supported production for different Product Type batches.
- Maintained a quality assurance percentage.
- Ensured quality across all products.
- Assisted with changeover of production lines.
- Minimized product contamination.
- Fixed defects.
- Maintained quality standards over consecutive quarters.
- Met daily production goals.
- Ensured accurate counts.

Shift Lead - October, 2023 to March, 2024

Burger King - Okawville, IL

- Took ownership of customer complaints during evening shifts.
- Monitored daily workflow.
- Ensured transparency and accountability across shifts.
- Resolved escalations related to inventory shortages.
- Ensured efficient operation.
- Coordinated shift handovers.
- Trained staff on new in-store promotions.
- Suggested improvements.
- Handled multiple shifts.
- Enforced health and safety regulations.

Night Shift Manager - August, 2020 to September, 2023

McDonald's - Nashville, IL

- Trained new hires on night-time operational procedures.
- Addressed team issues.
- Handled incidents such as [Violent Customers].
- Coordinated shifts effectively.
- Reduced staff absenteeism during night shifts.
- Successfully led night shift teams through multiple audits.
- Managed personnel effectively.
- Handled crisis during night shift.
- Improved communication between day and night shift teams.
- Managed a team of 3-6 staff members throughout shifts.
- Ensured employee safety.

CERTIFICATIONS

- Servsafe

