**SİMGE TAŞDEMİR**

**+9 (0) 5417332722 | tasdemirsimge@gmail.com|** [**LinkedIn**](https://www.linkedin.com/in/simge-t-474593167/) **| Istanbul/Turkey**

**PROFESSIONAL EXPERIENCE**

**Prisync**

***Customer Success Specialist*** *January 2023 - Present*

• Assisting customers in optimizing their usage of the pricing and competitor tracking software, guiding new users through the platform, providing tailored training, and offering ongoing assistance. My objective is to grasp each customer’s unique requirements, address their inquiries, and offer insights to enhance their experience with the platform. This entails building strong customer relationships, ensuring their satisfaction, and fostering long-term loyalty.

 ***Customer Support Specialist*** *September 2022 - January 2023*

• Commencing Technical and Development Inquiries through the Assembla / Jira Ticketing Platform,

• Acting as a bridge between clients and the product team, providing detailed insights into the features of the software product.

**Can Gülkesen Human Resources & Consultancy** *June 2022 – August 2022*

***Human Resources Business Partner***

• Recruitment Process Management
• Training Management
• Independent or Integrated HR Models Management
• Outsource and Payroll Management

**EDUCATION**

**Boğaziçi University,** Master of Arts, Philosophy **-** Istanbul, Turkey*2020-2023*

*High honors degree with MA thesis on ‘Social Reproduction Theory and Global Care Chains’*

**Tilburg University,** Master of Arts, Philosophy **–** Tilburg, Netherlands*2021-2022*

*Funded by Erasmus*

**Boğaziçi University,** Bachelor of Arts, Philosophy **-** Istanbul, Turkey*2012-2019*

*Honors degree*
**Anadolu University,** Bachelor of Arts, Computer Programming – Istanbul, Turkey*2022 - Present*

**Bornova Anadolu Lisesi,** German High School – Izmir, Turkey*2008-2012*

**SKILLS & INTERESTS**

**Language Skills**

• Turkish (Native), English (Fluent), German (intermediate)

**Computer Skills**

•Microsoft Office Suite, including Word, Excel, Powerpoint, and Outlook for effective document creation, data analysis, and presentations, skilled in coding, familiarity with process tables, UX design principles, programming background

**HONOURS & ACHIEVEMENTS**

* High Honors, Master of Arts (MA) in Philosophy, Boğaziçi University, 2023
* Honors Degree, Bachelor of Arts (BA) in Philosophy, Boğaziçi University, 2019
* Founder, Philosophy Reading Club, Boğaziçi University, 2015 - 2017
* Published transcreations in Eindhovennews, 2021- present
* Received six scholarships (Government Success Scholarship, BALEV, Sabancı Foundation, Boğaziçi University undergraduate scholarships, Erasmus)

**ACTIVITIES**

Bogazici University Philosophy Club – *Board Chairman* September 2015- June 2016

Eindhovennews – *Volunteer Journalist* March 2022, present