Amanda Niehaus

123-456-7890 niehaus.amanda2015@gmail.com 92354 United States 25379 Redlands Blvd Apt A Loma Linda California

Profile

Sharp-eyed, motivated, and reliable retail sales associate with 9 years of experience ensuring seamless customer transactions and thriving sales, managing inventory, and adhering to departmental policies. Exhibits strong leadership skills and enjoys the challenge of managing diverse teams in a fast-paced office environment

Experience

Customer service lead, Dunn-Edwards Paint Company, Rancho Cucamonga, CA – 2019-2023

Executed company policies, procedures, and safety standards to ensure the proper cleanliness and safety of the store and equipment, offered vital customer service and problem-solving skills, handling end-of-day deposits and closing of the store, stayed up on the budget and the profits of the store, training current and new employees

RESTAURANT DEPARTMENT MANAGER, MCDONALDS, CALIMESA, CA – 2016-2019

On top of customer service I also kept the store up to code on all health department matters, created schedules for all crew members and followed all labor laws when it dealt with crew members who were still in high school.

Education

Yucaipa High School – Diploma, 2015

Skills

Problem solving, Time management, Money handling, Store operations, SAP, Inventory control, Training, Hazmat delivery, Hazmat clean-up, Employee management

Awards

Employee of the Quarter, 2018