

# Tassabur Naaz

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## CAREER OBJECTIVE

**To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.**

## SKILLS

- Active Directory Domain Services
- Manage/configure Active Directory, Policy management, GPO
- System integration, Installation, and maintenance of Operating system & hardware.
- OS Troubleshooting
- Provide remote support to identify hardware issues & troubleshoot.
- DHCP
- DNS
- Ticketing tools like ServiceNow.
- G Suite

## EXPERIENCE

### **Naaz Commercial Institute(NGO), Bihar - *IT support***

August 2021 - December 2022

- Installation and maintenance of Operating system & hardware.
- Provide hardware and software support to users
- Video conferencing/Call support on Zoom
- Remote Support
- Managing user access.
- Monitoring system performance.
- Provide hardware and software support to users

## EDUCATION

### **SS College of Engineering, Udaipur- Graduation**

*B.tech with Computer Science*

Batch 2012-15

Score- 70%

### **State Board of Technical Education, Bihar**

*Diploma with Computer Science*

Batch 2008-11

### **SP High School, Nawabganj, Bihar- -High School**

Batch 2007-08

## PROFESSIONAL SKILLS

- Demonstrated strong multi-tasking skills
- Possess good interpersonal skills and the ability to work as an effective team player
- Good communications skills and customer service attitude