

Curtis Williams | 3939 Conshohocken Avenue, Apt 717 | Philadelphia, PA 19131
(267) 622-9134 | bilalanthony@gmail.com

Profile: Former American military veteran, with several years of mechanical and technical experience working with military and commercial aircraft. Possessing excellent diagnostic, time management, and accountability skills. Able to communicate effectively, using exceptional written and oral communication skills. Adept at working with diverse audiences, displaying a vast knowledge of cultural competence.

Skills:

- 20+ years of aircraft mechanical operations experience
- 6+ years of managerial experience
- Proficient use of Microsoft Office
- Excellent oral and written communication skills
- Excellent interpersonal skills
- Detail oriented

Experience:

Contemporary Services Corporation | Philadelphia, P.A. 2019 – 2021

Event Security Staff

- Protect customers, clients, staff, and property from dangers foreign and domestic
- Interact with customers in a professional and courteous manner to enhance the event experience
- Utilize non-threatening tactics to fulfill security objectives

Etihad Airlines | Abu Dhabi, U.A.E. 2008 – 2017

Aircraft Technician

- Performed line maintenance based on Etihad organizational requirements
- Performed daily, weekly, and ETOPS inspections on Etihad fleet A319, 320, 321, B777-200/300, A330-200/300.
- Uplifting of engine, hydraulic/pneumatic oils, as required.
- Removing and installing non-working components using Aviation Maintenance manual
- Repair, replace tires, wheels, and brakes, as required.
- Trouble shooting internal systems and replacing components as required
- Proficient in keeping excellent maintenance and service records

Jiffy Lube, Inc. | Richmond, V.A. 2005 – 2008

Customer Service Advisor

- Created work schedules; selected and hired new prospects
- Selected necessary products for maintenance staff
- Reviewed manufactures recommendations to keep current with supplies
- Consulted with customers, suggested services, and completed all payment transactions

Carrington Gardens Apartments (closed) | Richmond, V.A. 2002 – 2005

Maintenance Technician and Office Assistant

- Supervised the signing of lease agreements
- Planned schedules for crew assignments
- Performed general and minor maintenance repairs for property with 205 units

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Jantzan, Inc. (closed) | Richmond, V.A. 1993 – 2002

Shipping and Receiving Warehouse Clerk

- Communicated with staff to rectify issues concerning incoming freight damage, shortages of supplies, and non-conformance with specifications
- Utilized U.S. postal codes to determine best shipping methods, routes, and rates

Delta Airlines | Philadelphia, P.A. 1991 – 1993

Freight Clerk Warehouse

- Managed the shift crew, monitoring adherence to attendance
- Verified and examined incoming freight
- Stored perishable and non-perishable food items in the appropriate manner
- Aquatics and animal???
- Decided shipping methods, routes, and rates
- Recorded shipment data such as weight, charges, space availability, damages, and discrepancies to be used to generate reports for accounting and other record keeping purposes

Military Experience:

United States Navy | Jacksonville, F.L. 1978 – 1994

Aviation Aircraft Mechanic / Hydraulics – Honorably Discharged (16 years)

Education:

Toms River Community College | Toms River, N.J. – Associate of Arts 1984 – 1986

Certificates:

United States Naval Military Certificates

- Aviation Hydraulics and Structural Mechanic
- System Diagnostic and Troubleshooting
- Certified Corrosion Control Technician

Etihad Airlines Certificates

- B777-200/300 (GE90-115B) Ramp & Transit (E/A/P) W2030
- Airbus A319/320/321 V2500 Level Three Ramp and Transit with OJT syllabus training
- Human Factor's in Aviation Maintenance (EASA part 145 initial syllabus)
- M-1 Transit Sign Off in accordance with Etihad Quality Assurance Department based upon the recognition of Etihad Airways as an AMO under GCAA approval number 145.0002 and EASA 145.042.

References Available Upon Request